

## How to contact the factory

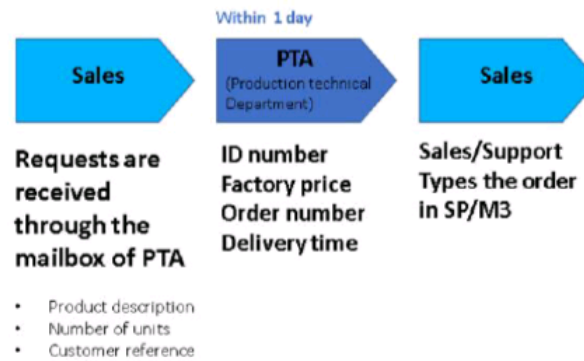
From the overview below you can see who you need to contact with any questions you might have. They are categorized by:

- Supplies and delivery time
- Claims
- Questions concerning products and prices
- Questions concerning products and prices that you can't find in the pricelist/ Sales Portal (Tailormade)

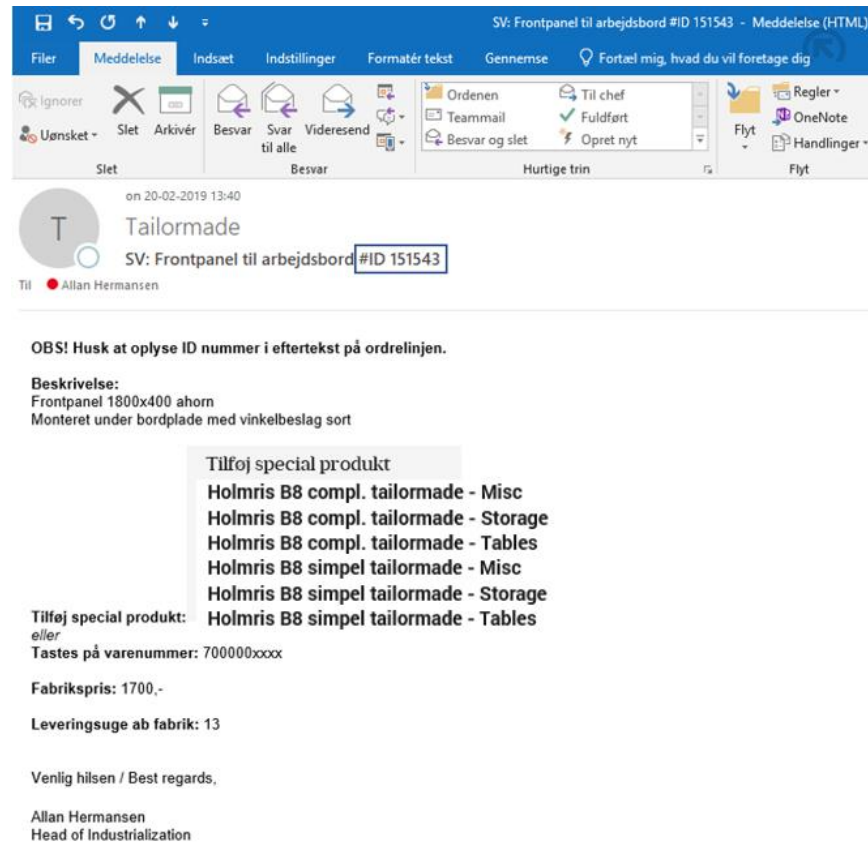
Subject	Requests	Responsible department	E-mail
<b>Delivery/ delivery time</b>	<b>New and in progress orders:</b> <ul style="list-style-type: none"> <li>• Delivery time and changes.</li> <li>• Missing delivery (a whole order isn't delivered on the scheduled day).</li> <li>• Direct deliveries.</li> </ul>	Supply Chain Planning, Transportation & Export under the direction of <b>Janni Tange</b> .	<b>DK:</b> supply@holmrisb8.com  <b>Eksport:</b> Export-logistics@holmrisb8.com
<b>Claims</b>	<b>Claims and orders with flaws:</b> <ul style="list-style-type: none"> <li>• Misdeliveries.</li> <li>• Missing parts for delivery.</li> <li>• Faulty manufactured products etc.</li> </ul>	Quality, Environment & Processes (Quality department) under the management of <b>Anne Stokvad Madsen</b> .	<b>M3-orders:</b> service@holmrisb8.com  <b>C5-orders:</b> kvalitet@holmrisb8.com
<b>Questions for standard products and prices</b>	<b>Requests concerning standard products and prices.</b>	Product Manager <b>Lars Munkholm</b>	lmu@holmrisb8.com
<b>Questions concerning special products and prices (Tailormade)</b>	<b>Requests concerning special products and prices (Tailormade):</b> <ul style="list-style-type: none"> <li>• <i>(Everything that aren't in the pricelist / Sales Portal.</i></li> </ul>	Production technical department under the management of <b>Allan Hermansen</b> .	tailormade@holmrisb8.com

Proces for special products (tailormade):

Mail: [Tailormade@holmrisb8.com](mailto:Tailormade@holmrisb8.com)  
Phone: +45 xx xx xx xx



E-mail example:



SV: Frontpanel til arbejdsbord #ID 151543 - Meddelelse (HTML)

Filer Meddelelse Indsæt Indstillinger Formatér tekst Gennemse Fortæl mig, hvad du vil foretage dig

Ignorer Uønsket Slet Arkivér Besvar Svar til alle Videre send Besvar og slet Ordnen Teammail Besvar og slet Til chef Fuldført Opret nyt Hurtige trin Regler OneNote Flyt Handlinger Flyt

on 20-02-2019 13:40

**T** Tailormade  
SV: Frontpanel til arbejdsbord #ID 151543

Til Allan Hermansen

**OBS! Husk at oplyse ID nummer i eftertekst på ordrelinjen.**

**Beskrivelse:**  
Frontpanel 1800x400 ahorn  
Monteret under bordplade med vinkelbeslag sort

Tilføj special produkt  
Holmris B8 compl. tailormade - Misc  
Holmris B8 compl. tailormade - Storage  
Holmris B8 compl. tailormade - Tables  
Holmris B8 simpel tailormade - Misc  
Holmris B8 simpel tailormade - Storage  
Holmris B8 simpel tailormade - Tables

Tilføj special produkt:  
eller  
Tastes på varenummer: 700000xxxx

**Fabrikspris: 1700,-**

**Leveringsuge ab fabrik: 13**

Venlig hilsen / Best regards,

Allan Hermansen  
Head of Industrialization